Dell XPS 15 2-in-1

Impossibly thin, improbably powerful

Reviewer's Guide – February 2018

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XPS brand

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XPS products are designed to be the best on the planet. We bring together the most elegant designs and premium experiences to enhance your work and personal success. This combination ultimately results in beautifully crafted products with no compromises.

Premium design — XPS laptops are thoughtfully designed for performance and function. Every material is selected to enhance performance and every design decision made is made with purpose. XPS laptops are precision crafted from premium materials like machined aluminum, carbon fiber and hardened Corning® Gorilla® Glass 4 for incredible durability and a superior experience.

Ultimate experience — While XPS laptops are thin and beautifully crafted, they also provide the most uncompromised experiences for work and play. XPS laptops have all of the performance you need, packed into smaller, thinner and more innovative designs. Each XPS product has a specific customer and usage in mind and a high performance standard to meet their expectations. Enjoy craftsmanship and durability for peace of mind and best-in-class interfaces at every interaction. Whatever you are doing, XPS products elevate your experience.

XPS 15 2-in-1
Feature Overview

Impossibly thin, improbably powerful

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Our most powerful 2-in-1 ever

Innovative powerhouse performance: Introducing the new quad core 8th Gen Intel® Core™ processor with Radeon* RX Vega M graphics and 4GB of dedicated High Bandwidth Memory for graphics, Intel's first processor ever packaged with discrete graphics for the next level of processing and discrete graphics performance designed for small, thin and light computers. Great performance is now available in an impossibly thin 2-in-1 design with the XPS 15 2-in-1. Whether creating, editing or viewing 4K content, mega tasking while playing your favorite game, the 8th Gen Intel® Core™ mobile processor with Radeon* RX Vega M graphics delivers balanced performance to experience what's coming next at home or on the go.

Dell Power Manager: A Dell-developed application that incorporates a wide variety of features from different frameworks to manage system behaviors such as acoustics (fan speeds), battery life, power, and performance. It allows user to customize based on their preferences between quiet, ultra-performance, cool, and optimized modes. For example, quiet mode is 50%* quieter than the other modes.

The user-selectable modes provided by Dell Power Manager allows you to dynamically change the power of the system. This solution, engineered by Dell, dynamically delivers the maximum amount of power from your processor, while intelligently monitoring and managing system temperatures. We only deliver the extra power when applications need it, conserving battery life.

Important details on page 21.

XPS 15 2-in-1
Feature Overview

Innovative thermal design

XPS goes to the extreme to keep your system cool and performing. Everything about how we engineer and design the system, from fan thickness to heat pipes to innovative new materials maximizes cooling capability to deliver ultimate performance in the thinnest form factor possible. Plus, the revolutionary new Intel architecture saves 50% of space which results in roughly 35% motherboard savings, which we dedicated to improved thermals.

The dual fans are made of liquid crystal polymer, enabling us to get extremely thin on the blade thickness (0.2mm) and increase the blade count by 20%. They are also the largest fans we've ever put in a laptop at 84 x 84. This increases air flow by 10-15% while keeping the same acoustic level (quietness) as a one-fan design.
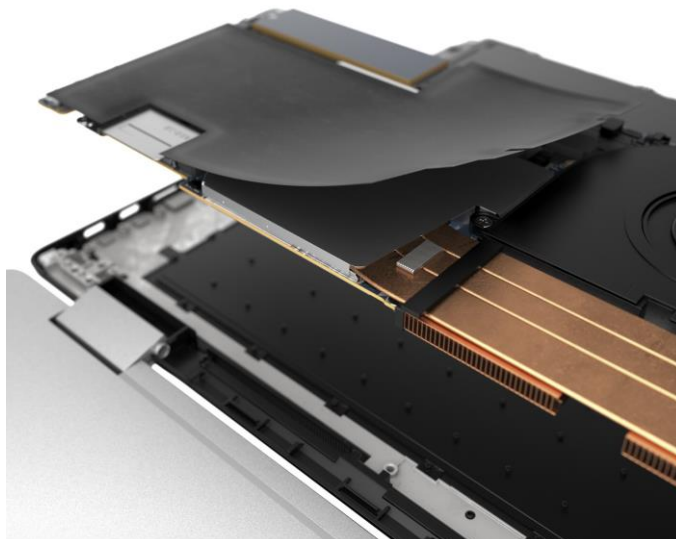
Ultra-thin heat pipes give us the capability to squeeze the thickness (1.2mm) of the heat pipe itself, which is critical to system thickness. This unique heat pipe technology uses a dedicated sintered particle channel and vapor channel to maximize thermal transport.

Graphite heat spreaders and remote heat exchanger help spread heat across the device while GORE Thermal Insulation helps to insulate that heat from the end user.

GORE™ Thermal Insulation: The XPS 15 2-in-1 uses Gore Thermal Insulation, with thermal conductivity lower than air, in a thin, flexible format, used to spread and dissipate heat and provide increased performance. It keeps your laptop cool while it works hard. Gore's Thermal Insulation covers select areas of the heat pipes that cool the processor and graphics component. This keeps the surface of the system cool by helping to direct heat out of the device versus going through the device case. This not only lowers the surface temperature of your XPS, but also improves performance, enabling you to run your new XPS at higher levels of performance.

The same silica aerogels have been used in high tech science and extreme engineering environments such as insulation on the Mars Rovers and Hyper Velocity Particle capture in the Stardust Probe.

Adaptive controls, using your 2-in-1's built in gyroscope and accelerometer, your XPS 15 2-in-1 can detect when you are in laptop mode or desk mode, and adjusts heat accordingly. For example, when the system is flat and not moving it drives up performance up even further, knowing you are not in contact with the base.

XPS 15 2-in-1
Feature Overview

State-of-the-art viewing experience

Views beyond limit. Color beyond measure: An improved display in every way. Starting with next generation InfinityEdge display, the 4.7mm border is 18% thinner than previous gen XPS 15. The optional 4K Ultra HD display boasts 100% Adobe RGB color gamut and 1500:1 contrast ratio for stunning clarity and vivid, accurate color. The screen is coated in 0.65% anti-reflective coating, so you have a beautiful glossy screen without the glare when working outside. With 400-nit brightness and IPS viewing, your view is spectacular from any angle.

Dell Cinema is an immersive cinematic experience delivered by a combination of innovative technologies all working in concert to take you into a world of life-like color, resonant sound and uninterrupted streaming on your XPS 15 2-in-1.

CinemaColor: Visuals appear every bit as vibrant as the world around you. Advanced hardware and software work together to power content with a superior dynamic range – delivering the deepest blacks, the most dazzling brights, and more vivid detail across the entire color spectrum.

CinemaSound: Waves MaxxAudio® Pro boosts volume and clarifies every tone, so you experience studio-quality sound.

CinemaStream: Killer Wireless channels maximum bandwidth to your videos or music for a seamless, stutter-free experience.

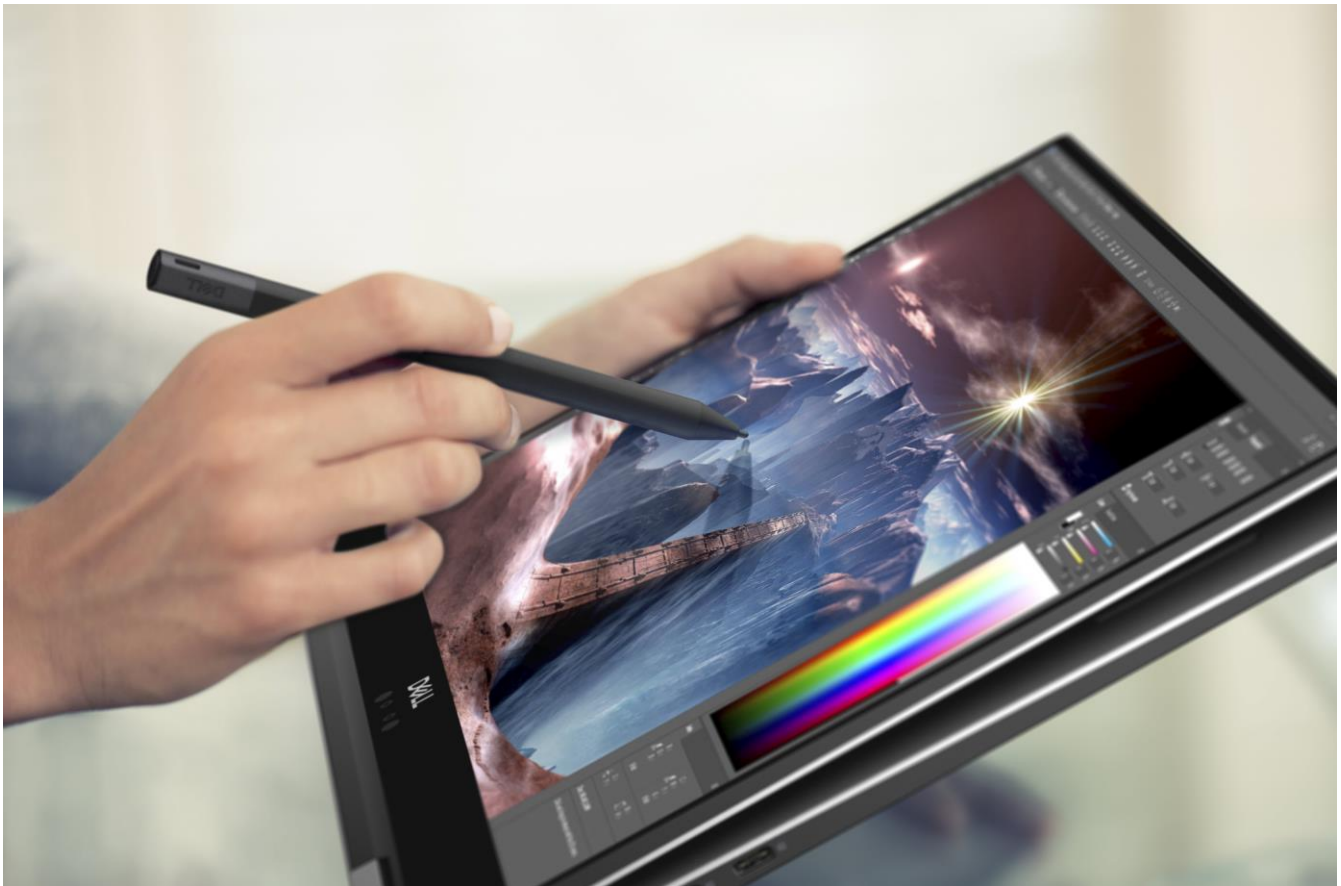# XPS 15 2-in-1
Feature Overview

Built for creation on the go

Our most powerful 2-in-1 is also the world's smallest and thinnest 15.6-inch 2-in-1*: At only 16mm thin, the XPS 15 2-in-1 is impossibly thin for the performance it packs inside, It's also the smallest 15.6-inch 2-in-1, enabled by the next generation InfinityEdge display, with super slim 5.2mm bezels. It is a 15.6-inch laptop in an 14-inch footprint, and starts at just 4.36 pounds.

Long-lasting performance: Up to 15 hours of battery life will keep you unplugged on the go.

The optional **Dell Premium Active Pen** provides a natural writing and drawing experience and enhanced productivity with a multi-mode pen controller compatible with all Dell Windows based 2-in-1 notebooks.

- 4096 pressure sensitivity for fine control to create strokes of varying lightness or darkness and low latency or lag for a more natural writing experience.
- Tilt support enables detailed shading when drawing.
- Magnetically attaches to your XPS 15 2-in-1

XPS 15 2-in-1
Feature Overview

Expert craftsmanship and innovative materials

Stunning strength: The XPS 15 2-in-1 is cut from a single block of aluminum, so it's more durable than a machine that's pieced together. Inspired by the aerospace industry, the carbon fiber r of the palm rest allow for maximum strength and minimal weight. Corning® Gorilla® Glass 4 is twice as damage resistant compared to competitive products.

Fine details: Aesthetically, less is more. So we've inlayed a stainless XPS logo, laser-etched the regulatory details and color-matched the feet for a sleeker look. The Dell logo is a stainless tone on tone design, inspired by changing lifestyle trends.

Important details on page 21.

XPS 15 2-in-1
Feature Overview

Innovative MagLev keyboard

The XPS 15 2-in-1 has an innovative keyboard design that reduces the thickness of the keyboard by 24% without compromising the user experience. MagLev stands for "Magnetic Levitation" and is a revolutionary change to the way we design keyboards; Dell is proud to be the first to introduce this new technology to the market.

The MagLev design is thinner and more reliable than a traditional rubber dome keyboard design. We've tested to 12.5 million cycles without fatigue, where rubber dome declines at an almost linear rate to 7.5 million cycles.

How does it work? Maglev relies on the magnetic attraction of a magnet and a metal plate. The magnet is attached to the keyboard frame while the metal plate is part of a butterfly mechanism consisting of the metal plate and two plastic arms. The metal plate is attached to the magnet which causes the arms at the edges of the butterfly mechanism to be lifted, thus lifting the keycap. As a user presses down on the keycap the arms move down and separates the metal plate from the magnet. The arms then lower and touches the membrane which causes key activation. As the user's fingers lift off the keycap the metal plate is then attracted to the magnet moving the key back to its rest position.

Important details on page 21.

XPS 15 2-in-1
Feature Overview

Advanced technology made simple

You are the password: Choose between two secure, personalized ways to log on. The built-in infrared camera with Windows Hello recognizes your face, unlocking your XPS with secure facial recognition technology. The optional fingerprint reader integrated into the power button lets you log on with just a touch.

Far-field Cortana capable: The XPS 15 2-in-1 responds to your voice from up to 14 feet away, thanks to four built-in mics, Microsoft Cortana and Waves-enabled speech technology. Control playlists and access schedules regardless of background noise.

Leading-edge connectivity: Two Thunderbolt™ 3 multi-use Type-C ports allow you to charge your laptop, connect to multiple devices (including support for up to two 4K displays) and enjoy data transfers up to 40Gbps -- 8 times that of a USB 3. Another UBC-C port allows you to charge your laptop or run a display as well. Every box ships with a USB Type-A to Type-C adapter.

Eco-wise

Saving our seas: Recognized by CES with a "2018 Best of Innovation Award," our packaging trays are a step beyond recycled. Twenty-five percent of the material consists of ocean plastics collected from coastal areas, while the remaining 75% is made up of other recycled plastics.

Power efficient: XPS 15 2-in-1 is ENERGY STAR® certified.

Smarter materials: Free of materials like cadmium, lead, mercury and some phthalates, it's also EPEAT® Gold registered* and BFR/PVC-free*.

Recycle-friendly: 90% of the laptop's parts can be easily recycled or reused.

The CES Innovation Awards are based upon descriptive materials submitted to the judges. CTA did not verify the accuracy of any submission or of any claims made and did not test the item to which the award was given."

Built for business

Manageable and secure: XPS is doing more than ever before to ensure it fits into a business environment. The XPS 15 2-in-1 has all of the manageability and select security features of Latitude™ in an aggressively thin and competitive form factor. The most manageable 15-inch 2-in-1 and best-in-class security for commercial customers. Select custom configurations are globally available.

Software

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Microsoft Office 2016

Fully loaded with the latest and greatest versions of favorite applications: Word, Excel, PowerPoint, and OneNote

McAfee LiveSafe

Award-winning security for every device; shields PCs from viruses and online threats like risky websites and dangerous downloads, shreds digital files like e-bills and online bank statements saved on PCs

Adobe

Converts PDFs to Word, Excel or PowerPoint formats while preserving fonts, formatting, and layouts; access and share recently viewed PDFs from computers or mobile devices

SupportAssist

A Microsoft Windows based software program that automates support from Dell by identifying hardware and software issues on Dell laptops, desktops and tablets. SupportAssist notifies customers when an issue is detected.
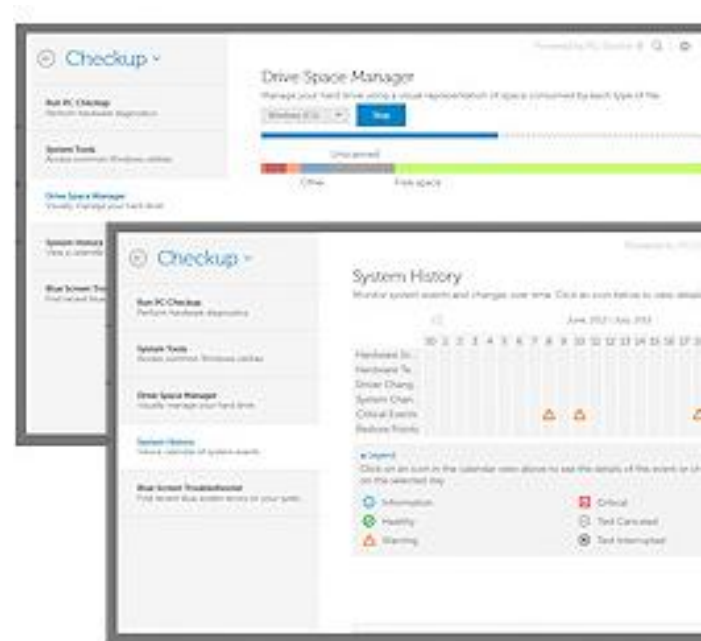
Dropbox

Online file storage and sharing service that allows access to photos, docs and other files from any computer or phone from anywhere. Dropbox lets you edit docs, share photos, and show off videos from anywhere. Even if something happens to your PC, your stuff is always safe in Dropbox. Get 20GB of Dropbox space included for a year with your purchase of a new XPS

Dell Mobile Connect

Allows complete wireless integration between your Dell PC and smartphone. Make calls, sent texts, get notifications and even mirror your phone onto your PC to interact with apps

Windows Hello

A more personal way to sign in to Windows 10 devices though facial recognition or fingerprint

Optional mobile and work accessories

Now there's nothing to tie you down. Enhance the mobility of your XPS 15 2-in-1 with accessories that can help you stay powered up, connected and protected on the go.

Dell Premium Active Pen - PN579X
Premium active pen for a natural writing experience and enhanced productivity with a multi-mode pen controller.

Dell Adapter - USB Type C to HDMI/VGA/Ethernet/USB 3.0
Connect your XPS to multiple devices – displays, printers, projectors and Ethernet – with one compact adapter. Includes HDMI, VGA, USB-A and Ethernet ports.
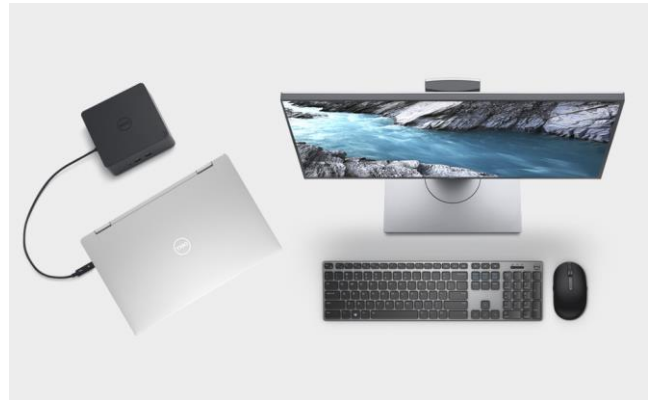
Dell Premier Sleeve (M)
Protect your XPS on the go with a sleek, custom-fitted sleeve with built-in pen holder for the optional Dell Premium Active Pen.

Dell Premier Backpack (M)
Keep your XPS and accessories organized and secure in a TSA Checkpoint-Friendly design with features specifically designed for Dell accessories.

Dell Portable Thunderbolt™ 3 SSD, 500GB (SD1-T0500)(M)
Truly portable, high performance Thunderbolt 3 storage devices with lightning fast transfer speeds and high-capacity, high-quality SSD storage.

Dell UltraSharp 25 Monitor - U2518D
See the whole picture on a 25" screen that features an InfinityEdge virtually borderless display on all four sides with QHD resolution-nearly twice as crisp as Full HD displays.

Dell Thunderbolt™ Dock – TB16
Charge and connect your XPS 15 2-in-1 to a single data and power source (up to 130w) to allow for the ultimate display performance (up to three Full HD displays or two 4K displays) and faster data transfers (up to 40 Gbps) with the Dell Thunderbolt™ Dock with Intel® Thunderbolt™ 3 cable.

Dell Premier Wireless Keyboard and Mouse – KM717
Experience a uniquely designed arc-shaped mouse that works on any surface and a full-sized keyboard, with multi-OS support and popular shortcut keys. Easily switch between three devices using 2.4GHz wireless or Bluetooth LE.

Dell Wireless 360 Speaker– AE715
(Note: available NA and EMEA only)
Fill the entire room with powerful, crystal clear sound with this 360 omni-directional wireless speaker featuring premium design and enhanced wireless for streaming audio in sync with video on your XPS.

Technical Specifications

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Feature	Technical Specification
Model Number	XPS 15 2-in-1 (9575)
Processor Options	8th Gen Intel® Quad Core™ i5-8305G processor with Radeon™ RX Vega M GL graphics (6MB cache, up to 3.8GHz) 8th Gen Intel® Quad Core™ i7-8705G processor with Radeon™ RX Vega M GL graphics (8MB cache, up to 4.1GHz)
Operating System	Microsoft® Windows® 10 Home 64-bit Microsoft® Windows® 10 Pro 64-bit
Memory Options*	8GB-16GB Dual Channel DDR4 at 2400MHz (On Board); 32GB post RTS
Graphics*	Radeon™ RX Vega M GL graphics with 4GB HBM2 RAM
Display	15.6-inch UltraSharp 4K Ultra HD (3840x2160) InfinityEdge touch display; 100% Adobe RGB (min) 15.6-inch FHD (1920 x 1080) InfinityEdge touch display; 100% sRGB 400-nits, 1500:1 contrast ratio, anti-reflective 178° wide viewing angle - 89° / 89° / 89° / 89° Capacitive touchscreen – 10-finger touch support; Multi-Protocol Active Pen with Tilt Support
Storage Options*	128GB, 256GB PCIe NVMe, 512GB PCIe NVMe, 1TB PCIe NVMe SSD
AC Adapter	130W AC adapter
Docking Options	Dell Dock (130W) Dell Thunderbolt Dock (180W)
Optical Drive Options	External options only
Multimedia	Stereo speakers professionally tuned with Waves MaxxAudio® Pro; 1W x 2 = 2W total Headset jack Widescreen HD (720p) webcam with 4 array digital microphones; Windows Hello compliant infrared camera
Construction	CNC machined aluminum in platinum silver with carbon fiber composite palm rest in black Edge-to-edge Corning® Gorilla® Glass 4 Steel hinges wrapped in aluminum
Battery	75WHr battery (built-in)* *Battery is built-in to the laptop and is not replaceable by the customer.

Feature	Technical Specification
Ports, Slots & Chassis	2x Thunderbolt™ 3 with PowerShare, DC-In & DisplayPort (4 lanes of PCI Express Gen 3) 2x USB-C 3.1 with PowerShare, DC-In & DisplayPort microSD card reader headset jack Noble lock slot
Dimensions & Weight	Height: 0.36-0.63" (9 -16 mm) Width: 13.9" (354mm) Depth: 9.2" (235mm) Starting weight: 4.36 lbs* (2 kg*)
Input	Touch Display 4 Digital Array Microphones Full size, backlit MagLev keyboard Precision touchpad, seamless glass integrated button Optional Windows Hello compliant fingerprint reader in power button
Wireless	Killer® 1435 802.11ac [2x2] + Bluetooth 4.1 Intel® 8265 802.11ac [2x2] wireless for Vpro + Bluetooth 4.1 Miracast™ capable
Sensors	Gyroscope, eCompass/Magnetometer, Accelerometer/FFS
Regulatory and Environmental Compliance	Regulatory Model: P73F Regulatory Type: P73F001 ENERGY STAR 6.1 EPEAT* Gold Registered. For specific country participation and rating, please see www.epeat.net: Will be published on EPEAT website by launch. Hg-Free/Arsenic-Free BFR/PVC free (not including PSU)*
Warranty and Service	Base/Limited Hardware Warranty* standard 1 year; Optional hardware warranty extensions up to 4 years, Premium Support, Premium Support Plus also available*
Software options	Office 2016, McAfee, Adobe, SupportAssist, Dropbox, Dell Help & Support, Dell Mobile Connect Note: System includes four programmable software tiles (e.g., Flipboard, Groove Music, iHeart Radio, Twitter) that are managed by Microsoft Windows 10 at boot time as part of the standard software load. Tiles are subject to change depending on partnerships Microsoft is promoting at the time of sale

Battery Life

The XPS 15 2-in-1 delivers up to 15 hours, 53 minutes[2] of runtime on a FHD configuration and up to 9 ½ hours on 4K[3].

Configuration	MobileMark 2014	Local Video Playback
8th Gen i5, 8GB, 256GB SSD, FHD	Up to 15 hours, 25 minutes with FHD[1]	Up to 13 hours, 10 minutes with FHD[4]
8th Gen i7,16GB,512GB SSD, FHD	Up to 15 hours, 53 minutes with FHD[2]	Up to 12 hours, 52 minutes with FHD[5]
8th Gen i7,16GB,512GB SSD, 4K	Up to 9 hours, 31 minutes with 4K[3]	Up to 8 hours, 27 minutes with 4K[5]

1. MobileMark 2014 battery benchmark: XPS 15 2-in-1 tested with 8th Gen Intel Core i5 8305G, 8GB RAM, 256GB SSD and FHD display. Based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

2. MobileMark 2014 battery benchmark: XPS 15 2-in-1 tested with 8th Gen Intel Core i7 8705G, 16GB RAM, 512GB SSD and FHD display. Based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

3. MobileMark 2014 battery benchmark: XPS 15 2-in-1 tested with 8th Gen Intel Core i7 8705G, 16GB RAM, 512GB SSD and 4K display. Based on testing using the Mobile Mark 2014 battery life benchmark test. For more information about this benchmark test, visit www.bapco.com. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

4. Local video playback battery life: XPS 15 2-in-1 tested with 8th Gen Intel Core i5 8305G, 8GB RAM, 256GB SSD and FHD display. Testing conducted by Dell labs in March 2018 using the Microsoft Movies & TV app. For more information see [insert link to blog]. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

5. Local video playback battery life: XPS 15 2-in-1 tested with 8th Gen Intel Core i7 8705G, 16GB RAM, 512GB SSD and FHD display. Testing conducted by Dell labs in March 2018 using the Microsoft Movies & TV app. For more information see [insert link to blog]. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

6. Local video playback battery life: XPS 15 2-in-1 tested with 8th Gen Intel Core i7 8705G, 16GB RAM, 512GB SSD and 4K display. Testing conducted by Dell labs in March 2018 using the Microsoft Movies & TV app. For more information see [insert link to blog]. Actual battery life may be significantly less than the test results and varies depending on product configuration and use, software, usage, operating conditions, power management settings and other factors. Maximum battery life will decrease with time.

Product Gallery - Dimensions

Width: 13.9" (354mm)

Depth: :9.2" (235mm)

Height: 0.36-0.63 inches (9 - 16mm)

Product Gallery – Front View

Next generation InfinityEdge (5.2mm)

Edge-to-edge Corning® Gorilla® Glass 4

15.6-inch 4K Ultra HD display; 100% Adobe RGB

Infrared webcam

Product Gallery – Top View

Black carbon fiber palm rest | Precision touchpad | Backlit chiclet keyboard (1.3mm travel) | Power button with optional integrated fingerprint reader

Product Gallery – Left Side View

microSD
slot

Thunderbolt 3 (2)   Battery gauge indicator

Product Gallery – Right Side View

Machined aluminum in platinum silver

USB-C 3.1

Headset jack

Noble lock

Steel hinges wrapped in machined aluminum

Consumer Services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty

If your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

Premium Support

Count on fast and convenient support 24x72. Dell Premium Support with SupportAssist technology allows our team of dedicated experts to resolve issues quickly to get you on your way. And, if we are unable to solve your issue remotely, we'll send a highly-trained technician to your location[3]. You'll appreciate hassle-free help from our friendly professionals. Includes:

- 24x7 direct access to expert hardware and software phone support[2]
- Onsite support after remote diagnosis[3]
- Collaborative help to resolve everyday software issues[4]
- International support – help that travels with you[5]
- Proactively finds issues through SupportAssist features and contacts Dell while notifying you[6]

Premium Support Plus is Dell's ultimate support plan[1]. Everything you need is included, from around-the-clock access to experts[2], to repairs for accidents, and technicians that come to you[3]. When used with our SupportAssist technology, it automatically predicts problems before they happen, optimizes PC settings and removes viruses[6]. If there is an issue, work begins without you having to pick up the phone, and that means a faster fix.

- All the features of Premium Support AND…
- Repair service for accidental drops, spills and electrical surges
- Personalized help with software to set data backup, parental controls, and more
- SupportAssist technology-enabled features[6]:
    − Proactively finds issues and contacts Dell while notifying you
    − Predicts problems before they start
    − Automated virus and malware removal
    − Optimizes PC performance automatically

1 Based on May 2017 Principled Technologies test report commissioned by Dell comparing Dell Basic Hardware Service to Premium Support Plus with SupportAssist Technology. Testing conducted in the United States. Actual results will vary. Full report: http://facts.pt/sk4vHh.

2 In some countries, support after local business hours may be provided in a language other than the local language.

3 Onsite Service after Remote Diagnosis is determination by online/phone technician of cause of issue; may involve customer access to inside of system and multiple or extended sessions. If issue is covered by Limited Hardware Warranty and not resolved remotely, technician and/or part will be dispatched, usually in 1 or 2 business days following completion of Remote Diagnosis. Onsite Service is provided by Dell Marketing L.P. Availability varies. Other conditions apply. For complete details about Onsite Service, see dell.com/servicecontracts. Onsite service not available on Alienware Alpha, Venue 7, 8, 8 Pro and 10 Pro and Chromebook 11 products.

4 Collaborative software support: Including email programs, productivity and creativity apps, network functionality, installing peripherals.

5 Geographic and service levels vary. See Service Description at dell.com/servicecontracts.

6 SupportAssist not available on Linux, Windows 10S, Windows RT, Android, Ubuntu or Chrome based products. SupportAssist automatically detects and proactively alerts Dell to: operating system issues, software upgrades, driver updates and patches, malware, virus infected files, failures of hard drives, batteries, memory, internal cables, thermal sensors, heat sink, fans, solid state drives and video cards. Predictive analysis failure detection includes hard drives, solid state drives and batteries.

Commercial Services

Dell Support Services will help keep you connected and productive throughout the life of your products. From the moment you take your new Dell product out of the box, our team of advanced technology experts are standing by to help you make the most of it.

Base/Limited Hardware Warranty[2], if your system encounters an issue covered by the warranty that cannot be resolved remotely, Dell will provide a convenient way to return your system to a Dell certified repair facility and return the repaired device.

ProSupport[3] provides direct access to ProSupport engineers for hardware and software challenges. This support includes SupportAssist technology, which remotely monitors PCs and tablets[4], provides notifications for issues that arise and automatically creates a case to resolve them. When necessary, a field technician will provide onsite[5] support to ensure repairs are done quickly and conveniently.

ProSupport Plus is the only[1] complete support service that automates support for PCs and tablets[4] to prevent issues before they occur and quickly resolve issues when needed. It combines 24x7 expert hardware and software support by ProSupport engineers, onsite[5] repair after remote diagnosis, repair for devices that are accidentally damaged and the ability to keep a hard drive after replacement to ensure data security[4].

1 Based on Mar 2016 Principled Technologies test report, "Dell SupportAssist Provided Proactive Support for Hard Drive Failure", commissioned by Dell. Testing conducted in the United States. Actual results will vary. Full report: http://facts.pt/Cr3tEy

2 Limited Hardware Warranty: For copy of Ltd Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty

3 ProSupport: Availability and terms of Dell Services vary by region. For more information, visit www.Dell.com/servicecontracts/global

4 Restrictions on some Dell systems – tablets and chromebooks.

5 Technician and/or part dispatched, if necessary, following completion of phone/online diagnosis. Availability varies. See www.dell.com/servicecontracts/global for details.

Important information

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Hard Drives: GB means 1 billion bytes and TB equals 1 trillion bytes; actual capacity varies with preloaded material and operating environment and will be less.

Graphics & shared memory: GB means 1 billion bytes and TB equals 1 trillion bytes; significant system memory may be used to support graphics, depending on system memory size and other factors.

Wireless connectivity: Where wireless access is available. Additional access charges apply in some locations.

Weight: Weights vary depending on configuration and manufacturing variability.

Smallest: Based on Principled Technologies Report commissioned by Dell, February 2018, the smallest refers total surface area of the notebooks. Full report found here: http://www.principledtechnologies.com/dell/Dell_XPS_15_2in1_comparison_0218.pdf

EPEAT: EPEAT registration varies by country. Please see www.epeat.net for specific country registration and rating.

BFR/PVC free: XPS notebooks exclude BFRs and PVC from the core product per the INEMI definition of BFR/PVC Free. External adapters, power cords, peripherals and service parts may be excluded unless otherwise specified.

Limited Hardware Warranty: For copy of Limited Hardware Warranty, write Dell USA LP, Attn: Warranties, One Dell Way, Round Rock, TX 78682 or see www.dell.com/warranty. Availability and terms of Dell Services vary by region. For more information, visit www.dell.com/servicecontracts